**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for?

Pepper works for HSCB as a thing to lure in people

* 1. What can Pepper do?

She can be asked about credit cards, mobile banking, chequing and savings and more.

1. How is Pepper expected to help HSBC?
   1. List some general expectations.

To help and answer people with basic questions, to lessen the line in the store, so the people who have major problems with their account can be helped quickly

* 1. Provide a specific example.

You can ask her about your chequing and savings and you can ask her to dance!

1. How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)

Pepper is intelligent because it is interactive and can talk. She can answer very basic questions which is what AI should be able to do

1. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.

Instead of people going to the front counter people will just go to pepper to do their work.

* 1. Provide a specific example of a human job at HSBC that could be replaced by Pepper.

The job as a bank teller because bank tellers also do basically the same thing as pepper but pepper answers more basic questions so if they upgraded her to answer more complex questions then she could replace a bank teller

1. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.

She can create programming jobs since it takes a lot of programming to make pepper work

* 1. Provide an example where Pepper may make jobs at HSBC more rewarding for humans.

The people who help build pepper and fix her will get to see their creation being used to do good things

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

I believe the AI’s will create more jobs and take away lots of jobs because to make pepper and to keep her running and fix her if she ever breaks down and they would need it people and people who can program but she can take away jobs like those of a bank teller and many more.